WESTGATE HISTORIC WILLIAMSBURG RESORT

WELCOME

On behalf of the entire resort team, we welcome you to Westgate Historic Williamsburg Resort. It is our sincere desire to make your vacation experience with us a pleasant and memorable one. Please let us know if there is a special request that we may handle for you during your visit to Williamsburg, Virginia. Contact the Front Desk at Extension 0 for immediate assistance, 24 hours a day.

Please remember to look for our Guest Services Satisfaction Survey in your email when you return home.

Again, welcome to Westgate Historic Williamsburg Resort. We wish you a wonderful, relaxing and enjoyable stay with us.

WEST

HISTORIC WILLIAMSBURG RESORT

Management Team



FRONT DESK ACTIVITIES CENTER Extension 0 Extension 20025

ACTIVITIES CENTER

Our Activities Center has an abundance of scheduled activities, special events and supervised programs for Guests of all ages.



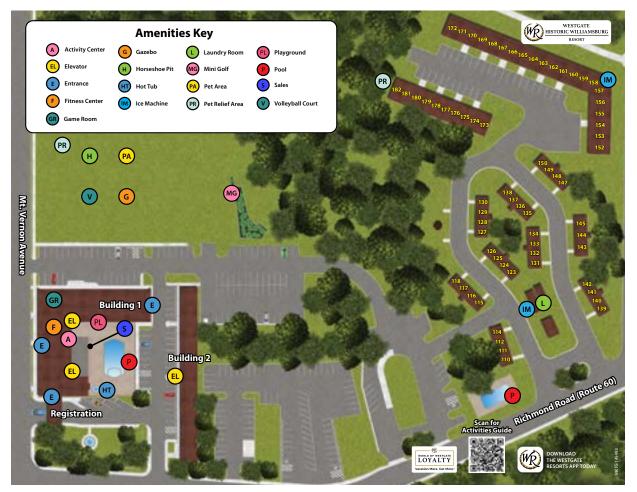
FITNESS CENTER

Located in the Registration Building, Level B. The Fitness Center is for the use of our Owners and Guests who are 18 years of age and older. Open 24 hours a day.

GAME ROOM

Located in the Registration Building, Level B. Featuring air hockey and arcade games. Open 24 hours a day.

OUTDOOR POOL & HOT TUB The outdoor heated pool and hot tub is located near Building 1. A second outdoor pool is located off Richmond Road (Route 60). Open Daily | 9:00 a.m. - 11:00 p.m. Quiet hours beginning at 9:00 p.m.*



*No hoverboards, skateboards, drones or fireworks are allowed to be brought or used on any Westgate Resorts property.

RESORT INFORMATIO

CHECKOUT PROCEDURE

Checkout time is 10:00 a.m. Please reach out to the Front Desk for late check out requests.

REMINDERS

In order to ensure our Guests enjoy their stay to the fullest, please keep the following in mind:

- Smoking/vaping in your villa and your villa's patio is prohibited. If you smoke/vape inside your villa, you will be subject to an additional cleaning fee, up to \$250
- In order to help conserve energy, your refrigerator and freezer are set at the lowest level. Feel free to adjust to your comfort level.

PET INFORMATION

- Two (2) dogs allowed per villa.
- Pet weight cannot exceed 60 pounds. In the case of two pets, combined weight cannot exceed 60 pounds.
- \$150 pet deposit required upon check-in (non-refundable).
- Pet(s) must always be supervised or crated while in the villa.
- While in the resort, your pet must be leashed and under your control.
- Pet Relief Areas are available. You must also pick up after your pet.
- Pets are not permitted in pool areas.
- Aggressive breeds are not permitted. Any breed showing aggressive behavior will be asked to leave the resort. For a full list of permitted breeds, please contact the Front Desk.
- Excessive barking will not be tolerated and you will be asked to leave the resort.
- The above policies do not apply to service animals.

SAFFTY

In the event of an emergency or if you detect smoke or fire, please dial 911 and notify the Front Desk at Extension 0.

WIRELESS INTERNET

Wireless internet service is available in all villas and common areas throughout the resort. Instruction cards are located in your welcome packet. If you do not have an instruction card, please ask the Front Desk. If you have any problems connecting or require further assistance, please call our 24/7 internet support number at 800-875-1610.

WESTGATE MOBILE APP

Make the most of your Westgate experience with the Westgate Resorts Mobile App, now available for all major devices! Convenient features include mobile check-in, electronic payments and resort folio access. Easily explore destinations and amenities, review Owner benefits and book on-site activities, events, restaurant reservations and more. Download our free app by searching for "Westgate Resorts" in your app store.





WESTGATE LOYALTY PROGRAM

The more you vacation, the more you get with our new World of Westgate Loyalty Program! Enhance your vacation experience with exclusive and complimentary access to amenities, activities, and services to enjoy while at the resort. Get rewarded for traveling when you enroll for free at Westgate

- Resorts Mobile App, WestgateOwners.com or WestgateResorts.com.
- *Both Vacation Owners & Non-Owners Are Eligible to Become a Loyalty Member

WORLD OF WESTGATE MASTERCARD®

Earn 3% back on spending at Westgate Resorts and 1% back everywhere else. Plus, get \$50 back towards your mortgage or vacation after you sign-up and make three purchases with your new card! *Terms apply. Disclaimer - World of Westgate Mastercard® Credit Card accounts are issued by First Electronic Bank, Member FDIC, pursuant to a license from Mastercard International Incorporated. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. World of Westgate Credit Card is powered by Imprint Payments. *Both Vacation Owners & Non-Owners Are Eligible to Become a Loyalty Member







WILLIAMSBURG AREA INFORMATION

GOLF

Ford's Colony 240 Fords Colony Dr., Williamsburg, VA 23188 757-258-4100 Golden Horseshoe Golf Club 310 S. England St., Williamsburg, VA 23185 800-648-6653 Kingsmill Resort: The River Course 1010 Kingsmill Rd., #5576, Williamsburg, VA 23185 800-832-5665 Kiskiack Golf Club 8104 Club Dr., Williamsburg, VA 23188 757-566-2200 Stonehouse Golf Club 9700 Mill Pond Run, Toano, VA 23168 757-250-3399 Williamsburg National Golf Club 3700 Centerville Rd., Williamsburg, VA 23188 757-258-9642

GROCERY STORES

Aldi 1504 Richmond Rd., Williamsburg, VA 23185 855-955-2534 Food Lion 1234 Richmond Rd., Williamsburg, VA 23185 757-229-2010 Publix Super Market 4660 Monticello Ave., Suite D, Williamsburg, VA 23188 757-564-5902 Earth Fare 208 Monticello Ave., Williamsburg, VA 23185 757-383-8990 Trader Joe's 5000 Settlers Market Blvd., Williamsburg, VA 23188 757-259-2135 Walmart Neighborhood Market (24-Hour)

4670 Casey Blvd., Williamsburg, VA 23188 757-603-4600

HOSPITALS

Med Express Urgent Care Williamsburg 120 Monticello Ave., Williamsburg, VA 23185 757-564-3627 Riverside Doctors' Hospital Williamsburg (24-Hour) 1500 Commonwealth Ave., Williamsburg, VA 23185 757-585-2200 Sentara Williamsburg Regional Medical Center (24-Hour) 100 Sentera Cir., Williamsburg, VA 23188 757-984-6000

SHOPPING

Merchants Square 134 N. Henry St., Williamsburg, VA 23185 757-565-8889 New Town 4801 Courthouse St., Suite 128, Williamsburg, VA 757-565-6200 Williamsburg Premium Outlets 5715 Richmond Rd., Williamsburg, VA 23188 757-565-0702

THEATRE AND DINNER

The Kimball Theatre 428 W. Duke of Gloucester St., Williamsburg, VA 23185 800-249-0179 Movie Tavern Williamsburg

1430 High St., Williamsburg, VA 23185 757-941-5362 **Regal New Town** 4911 Courthouse St., Williamsburg, VA 23188 844-462-7342

TRANSPORTATION

Amtrak 468 N. Boundary St., Williamsburg, VA 23185 800-872-7245 Greyhound Bus 468 N. Boundary St., Williamsburg, VA 23185 800-231-2222 Newport News/Williamsburg International Airport 900 Bland Blvd., Newport News, VA 23602 757-877-0221 Richmond International Airport 1 Richmond International Airport 1 Richmond E. Byrd Terminal Dr., Richmond, VA 23250 804-226-3000 Williamsburg Area Transit Authority 468 N. Boundary St., Williamsburg, VA 23185 757-259-4093

WILLIAMSBURG ATTRACTIONS

American Revolution Museum at Yorktown 200 Water St., Yorktown, VA 23690 888-593-4682 Axe Republic - Axe Throwing 4919 Courthouse St., Williamsburg, VA 23188 757-808-5397 **Bounce House Family Entertainment Center** 3032-B Richmond Rd., Williamsburg, VA 23185 757-206-1858 Bowlero Williamsburg 5544 Olde Towne Rd., Williamsburg, VA 23188 757-565-3311 Busch Gardens Williamsburg 1 Busch Gardens Blvd., Williamsburg, VA 23185 757-229-4386 Catfish Cove Mini Golf 1799 Richmond Rd., Williamsburg, VA 23185 757-220-9220 Colonial Williamsburg Historic Area 101 S. Henry St., Williamsburg, VA 23185 888-965-7254 Colonial Williamsburg Regional Visitor Center 101 Visitor Center Dr., Williamsburg, VA 23185 866-691-7063 Go Ape Zipline and Adventure Park 5537 Centerville Rd., Williamsburg, VA 23188 800-971-8271 Jamestown Settlement 2110 Jamestown Rd., Williamsburg, VA 23185 757-253-4838 Ripley's Believe It or Not! Williamsburat 1735 Richmond Rd., Williamsburg, VA 23185 757-220-922 Room Escape of Williamsburg 1215 Mt Vernon Ave., Williamsburg, VA 23185 757-808-5880 Waller Mill Park 901 Airport Rd., Williamsburg, VA 23185 757-259-3779 Water Country USA 176 Water Country Pkwy., Williamsburg, VA 23185 757-229-4386

For More Information on Local Area Information, Dial the Front Desk at 757-229-6220